

NAROMORU WATER & SANITATION COMPANY

Naromoru Town in Kanyua Building next to Naromoru Post offices.
P.O. Box 234 – 10105, NAROMORU.
Email: narowasco@gmail.com

TEL: 0791 151 094

NOTICE OF PUBLIC CONSULTATION

Water Act 2016

Section 139

Notice is given to the general public that **Naromoru Water and Sanitation Company Ltd (NAROWASCO)**, which is a water service delivery entity in Nyeri County and has authority from the County Government to provide water and Sanitation services within its jurisdiction as per license (WASREB LSA/3LIC/87), has applied to Water Services Regulatory Board (WASREB) for a regular tariff review in the interests of consumer protection.

Naromoru Water and Sanitation Company Ltd (NAROWASCO) proposes an upward tariff review to enable utility water to operate at full cost recovery and meet conditions for improving service delivery.

Details of the current tariff and the proposed tariff can be obtained from the company website www.naromoruwater.co.ke or at Naromoru Water and Sanitation Company Ltd. Offices (located at Naromoru Town at Kanyua Building near Naromoru Post office)

Written comments on improvements in service delivery and/or comments on the upward tariff review should be addressed to:

The Managing Director,
Naromoru Water and Sanitation Company Ltd
P.O. Box 234-10105 Naromoru, Kenya.

or

narowasco@gmail.com

Written comments can also be addressed to tariffs@wasreb.go.ke

The closing date for such comments shall be on 31st May 2024. A public consultation meeting shall be held on 13th May 2024 at **Jaqanaz Hotel**, **Naromoru** starting at 10 am.

Gladys Njeri Warugongo

MANAGING DIRECTOR - NAROWASCO

ANNEX 1 DETAILS OF PUBLIC CONSULTATION FOR NAROMORU WATER & SANITATION COMPANY LIMITED (FOR THE PERIOD 2024/2025 - 2026/2027)

1.0 Cost and Revenue Structure for the Tariff Period

Cost Subject to Annual	FY 2024/2025	FY 2025/2026	FY 2026/2027
Operations and Maintenance costs	25,849,040	27,641,879	29,171,265
Fixed Costs			2 100 000
Average Annual Investment Cost	1,412,000	1,750,000	2,400,000
Debt		•	-
Sub Total- Fixed Costs	1,412,000	1,750,000	2,400,000
Total Average Annual Cost	27,261,040	29,391,879	31,571,265
Projected Average Annual	27,884,999	29,772,106	31,557,620
revenue	4000/	101%	100%
Average Annual Cost	102%	10176	10070
Coverage			

2.0 Proposed Chanae in Water Tariff Structure for the Period.

ecommended Tariff for Narowa	Consumption Block	Current	Consumption	Proposed Tariff	
onsumer Categories	Consumption Block	Tariff	Block		
onounier sandgemen	(m3)	(Kshs/M³)	(m3)	(Kshs/M3)	
	0-6	200(Flat Rate)	1-6	90	
	7-20.	50	7-20.	100	
omestic/Residential	21-50	65	21-50	110	
Joines it of Nestachital	51-100	80	51-100	115	
	100-300	100	101-300	125	
->	>300	130	>300	130	
Multi-Dwelling Units	0-6	200(Flat Rate)			
	7-20.	50		100	
	21-50	65	Flat Rate		
	51-100	80			
	100-300	100			
	>300	130			
	0-6	200(Flat Rate)			
	7-20.	50			
Commercial/Industrial	21-50	65	1-50	100	
Commercial/maastral	51-100	80	51-100	115	
	101-300	100	101-300	120	
	>300	130	>300	135	
	0-6	200(Flat Rate)			
	6-20	50			
Government/Institutions	21-50	65	1-50	100	
GOVERNMENDINGUIGUONS	51-100	80	51-100	115	
	101-300	100	100-300	120	
	>300	130	>300	135	
			1.000		
	0-600	40	1-600	90	
Schools	601-1200	50	601-1200	100	
	>1200m3	80	>1200m3	110	

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Unique Consumer Categories	Water Kiosks	35	Per M ³	70

Customers with non-functional meters shall be billed based on the average of the last three months' bill.

3.0 Indexation

The utility's tariffs for water and sewerage shall be eligible for annual indexation as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect after a full year of implementation, on the 15th day of July every year, and shall remain in force until the 14th day of July the following year.

4.0 Miscellaneous Charges

These shall be charged as per the approved miscellaneous charges approved by WASREB.

5.0 Service Delivery Conditions attached to the Tariff.

Service Delivery Conditions						
Target	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	
Water Coverage (%)	81%	82%	83%	84%	85%	
Water quality standards (%)	100% Compliance with Standards					
Personnel Expenditure as % of O&M	43%	39%	36%	36%	36%	
Maintenance Expenditure as % of O&M	17%	22%	21%	22%	21%	
Investment Expenditure as a % of Total Expenditure	0%	0%	5%	6%	8%	
Non-Revenue Water	28%	27%	26%	26%	25%	
Hours of Supply (Hrs.)	22	23	24	24	24	
Staff per 1000 connections	10	9	9	9	9	
Metering ratio (%)	100%	100%	100%	100%	100%	
Collection Efficiency (%)	93%	95%	95%	95%	95%	
Resale at Kiosk	Kshs. 5.00 per 20l Jerry Can					

5.1 Other Conditions

The conditions attached to this approval, which shall form part of the license conditions of Naromoru Water and Sanitation Company Ltd, are:

- i. Annual budgets: The utility shall adhere to the budgetary levels set in the tariff.
- ii. **Surpluses**: the surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.
- iii. **Catchment Protection:** The utility shall undertake measures to conserve/ protect the catchment areas of their water source as part of Corporate Social Responsibility.
- iv. **Reporting:** The utility shall submit quarterly performance reports to WASREB in the prescribed format.
- v. Investments: The utility shall undertake the investments as follows: -

2,400,000 1,000,000 400,000 Total Cost (KSH) 1,000,000 FY 2026/2027 Lumpsum Lumpsum QUANTITY Lumpsum Lumpsum 200 1,750,000 670,000.00 450,000.00 230,000.00 Total Cost (KSH) 400,000.00 FY 2025- 2026 UNIT 2000 Lumpsum QUANTITY Lumpsum Lumpsum 200 63mm,50mm and 32mm hdpe Pn 12.5m 63mm,50mm and 32mm hdpe Pn 12.5m Listening Rod, utra-sonic flow meter Cold water meter volumetric multijet(Plastic) SAMPLE Sub - Total 10,000m 4000m 15mm SIZE INVESTMENT SUMMARY - NAROMORU WATER & SANITATION COMPANY LTD Township and Kandara/Ngutik Scheme Township Scheme -FY25/26 Kandara/Ngutik Scheme -FY 26/27 Township and Kandara/Ngutik Scheme Township and Kandara/Ngutik Scheme PROJECT Procurement of GIS meter reading Software Purchase of NRW Reduction Equipment's TARGETTED INVESTMENT Rehabilitation of Township scheme distribution Lines Purchase of Water meter for replacement Extension of Distribution Lines 76,000 38,000 19,000 15,000 19,000 15,000 38,000 25,000 19,000 19,000 30,000 15,000 38,000 Total Cost (KSH) 114,000 19,000 38,000 QUANTITY 38,000 15,000 15,000 38,000 19,000 19,000 19,000 19,000 15,000 25,000 15,000 38,000 38,000 19,000 19,000 38,000 COST 2 2 S S S S 8 9N S 2 å 8 N ş S. ટ ₂ LIND 8 N S S. Installation of Master Meters SAMPLE DESCRIPTIONS FY 2024-2025 150MM 50MM 150MM **80MM 50MM** 150MM 80MM 80MM 100mm 80MM **SOMM** 50MM 150MM 150MM 80MM 80MM SIZE Ngutik Zone St Stephen Nelion Police Area Buruburu Issaco zone Issaco B Kandara Town B Town C Huruma Eden Jogoo Township Scheme Solio Town A GUIDE Kandara Ngutik Issaco PROJECT AREA Solio Town TARGETTED INVESTMENT Purchase of Regional Master meters

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15,000	15,000	15,000	15,000	15,000	612,000	500,000	300,000	800,000	1,412,000
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15,000	15,000	15,000	15,000	15,000					
2	2 2	_S	S.	2					
,						63mm,50mm and 32mm hdpe Pn 12.5m		Sub Total	
SOMM	SOMM	50MM	SOMM	SOMM	Sub -Total	4,000m			TOTAL
Olive	Full	J17	Slaughter	Mureru	"	St Stephen Line	Kandara upper line		
						St Step	Kandara		
						Rehabilitation of Service Lines			

Item/ Service	Charge (Ksh.)
Vater Deposit	
Category of consumer	0500
Domestic	2500
Retail shops less than 10m ³	3000
Retail shops more than 10m ³	3,500
Bar, and restaurants less than 15 m ³	4000
Bar, restaurants more than 15 m ³	6,000
Hotel class "A" and "B" less than 150 m ³	12,000
Hotel class "A" and "B" more than 150 m ³	15000
Hotel class 'A' and 'B' more than 150 m ³	18000
Hotel class "C" and "D" less than 150 m ³	20,000
	20,000
Hospitals more than 150 m ³	12,000
Health centres less than 150 m ³ Schools and other institutions more than 200 m ³	20,000
Schools and other institutions more trial 200 m	10,000
Schools less than 200 m ³	15,000
Minor construction sites of more than 200 m ³	50,000
Major construction sites more than 300 m ³	30,000
Light industries less than 200 m ³	50,000
Medium industrial between 200 m³ and 300 m³	100,000
Heavy industries of more than 300 m ³	5,000
Water Kiosks Live are to be observed a deposit equ	ivalent to a water connection
Customers with only sewer connection are to be charged a deposit equ	Training to a matter
Other Charges	
Service	2,500
Now water connection fee - Connection size: ½ inch to 1 inch	7,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,300 15,000
New water connection fee – Connection size above 3inches	1,000
Water Reconnection fee – at meter point	5,000 and double deposit
Water Reconnection fee – at mains	2,500, 5,000 respectively per tanker within the WSP area for a
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively per talikel within the work area for a
Turkor 6555, 15,555	consumers 100
Sale of water Per M ³ at bowsing point (own tanker)	100% of the market cost of the meter
Replacement of stolen or damaged meters	
Meter testing on request	500 500
Special meter reading under customer's request	
Sower Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities	7,500
and Colleges	45,000
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Printing of customer's statement under own request	200
For cutting off the supply at the request of the consumer	200
For turning on the supply at the request of an in respect of a first	200
connection	LI DOO C To formal actilismon
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlemen
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Fillyaid Extrausions (Dumping into the desired)	

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Item/ Service	Charge (Ksh.)
Illegal water connection, -Commercial, Industry, Construction	100,000 plus estimated consumption during the period of
(Fraud)	illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the
	illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools,	30,000
Universities & Colleges	
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal,	5,000
reversing of meter etc)	
Surcharge for direct suction of water from the supply line using a	10,000
pump	